





GUEST RELATIONS

At Pullman Paris Tour Eiffel, Guest Relations play a central role in the customer experience. True ambassadors for the hotel, they ensure a warm, personalised welcome from the moment guests arrive, anticipating their needs and exceeding their expectations throughout their stay.

Their mission goes far beyond traditional assistance: they orchestrate made-to-measure attention, manage special requests, and intervene quickly in the event of unforeseen circumstances to guarantee total satisfaction. Thanks to their in-depth knowledge of Paris and its highlights, they can also advise guests on the best local addresses and experiences.

This top-of-the-range service reflects the elegance and high standards of the Pullman Paris Tour Eiffel, positioning the hotel as a veritable showcase of comfort and hospitality at the foot of the Iron Lady.

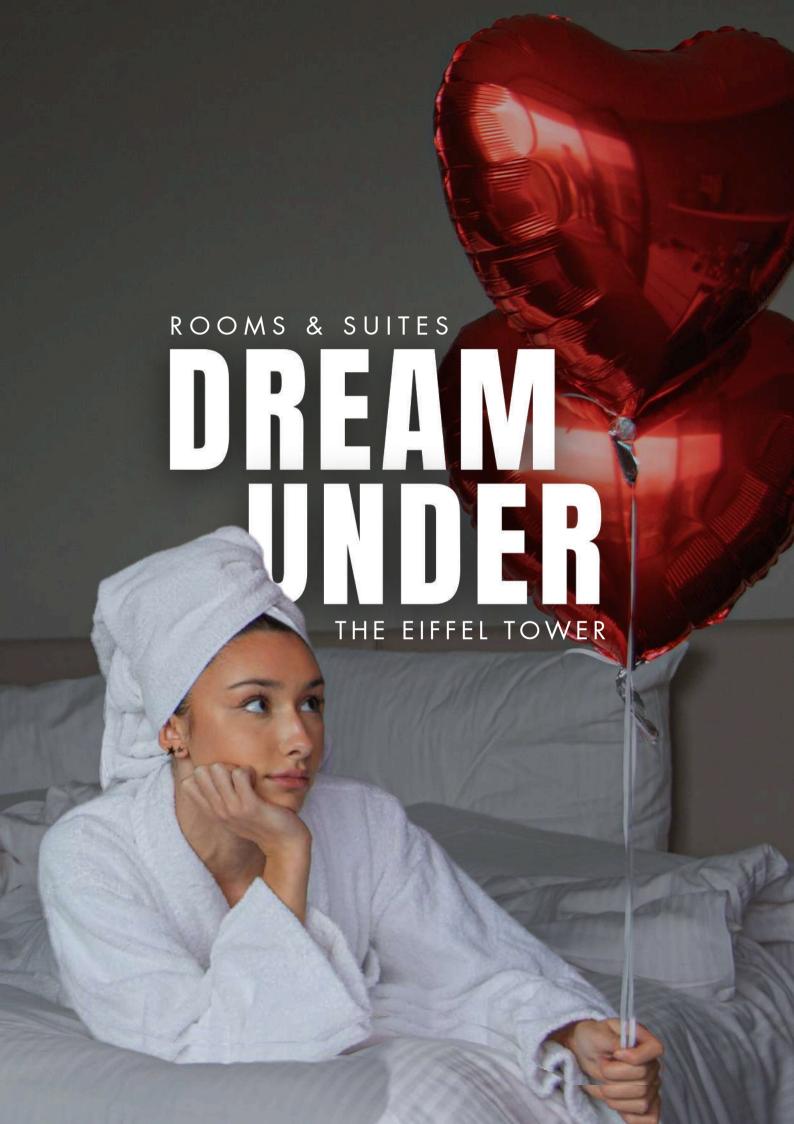
PULLMAN PORTERS

Pullman Porters embody service excellence at Pullman Paris Tour Eiffel.

These professionals are true masters of the on-the-go welcome, offering assistance with luggage as well as orchestrating a memorable first impression with a perfect balance of courtesy, efficiency and refinement.

Passengers are welcomed by staff who are attentive and reassuring, creating a sense of occasion from the outset. They are always impeccable and always available, and they accompany each guest with classy discretion, making every arrival a grand entrance.





NOS CHAMBRES

An exceptional stay facing the Eiffel Tower

DELUXE ROOM

Our deluxe rooms offer the perfect balance of contemporary design and serenity. Spacious and bathed in natural light, they are designed to be veritable urban cocoons. Some rooms have a private balcony with breathtaking views of either the Eiffel Tower or the Parisian rooftops.



TROCADERO SUITE

A refined and sophisticated retreat, the Trocadéro Suite offers a majestic view of the Trocadéro and the Eiffel Tower. Designed for discerning travellers, this suite combines spaciousness, luxurious materials and a tranquil ambience. The lounge area is perfect for unwinding or holding confidential meetings, and the master bedroom provides a peaceful and intimate setting. It is the perfect place to experience the art de vivre, intimacy and inspiration of Paris.





PENTHOUSE

Nestled on the top floor, the Penthouse embodies the essence of discreet luxury. This vast space boasts clean lines and contemporary décor, as well as a panoramic terrace offering a 180° view of Paris, from the Eiffel Tower to Les Invalides. Ideal for confidential stays, film shoots or private events, the penthouse offers an atmosphere that is both intimate and spectacular. The hallmarks of this exceptional property include a spacious lounge, an elegant bedroom, a marble bathroom and bespoke services.



FRAME BRASSERIE

MON - SAT | SUN | 12:30PM-11:30PM





Step through the doors of the FRAME restaurant and experience the heartbeat of the Pullman Paris Tour Eiffel hotel for yourself. At any time of day, you can enjoy a wide range of catering options. From a generous buffet breakfast and Sunday brunch to a seasonal gourmet menu, here's a foretaste of your culinary journey.

You can come here to relax after a long journey, dine with a loved one, sign a contract, enjoy a weekend brunch or have lunch with friends. You'll come back for your favourite dish or to watch your favourite team on the big screen.

At FRAME, our restaurant in Paris 15, we want to share the best of French cuisine with you in a restaurant right in the heart of the capital.



FAMILY BRUNCH

12:30 PM - 3PM

Located opposite the Eiffel Tower, the FRAME restaurant at the Pullman Paris Tour Eiffel offers an exceptional Sunday brunch. Bathed in natural light, enjoy a generous buffet with international influences. The FRAME restaurant is located opposite the Eiffel Tower and offers an exceptional Sunday brunch at the Pullman Paris Tour Eiffel. In an atmosphere bathed in natural light, enjoy a generous buffet showcasing international flavours. Sample local specialities, the chef's original creations, and dishes prepared through live cooking.



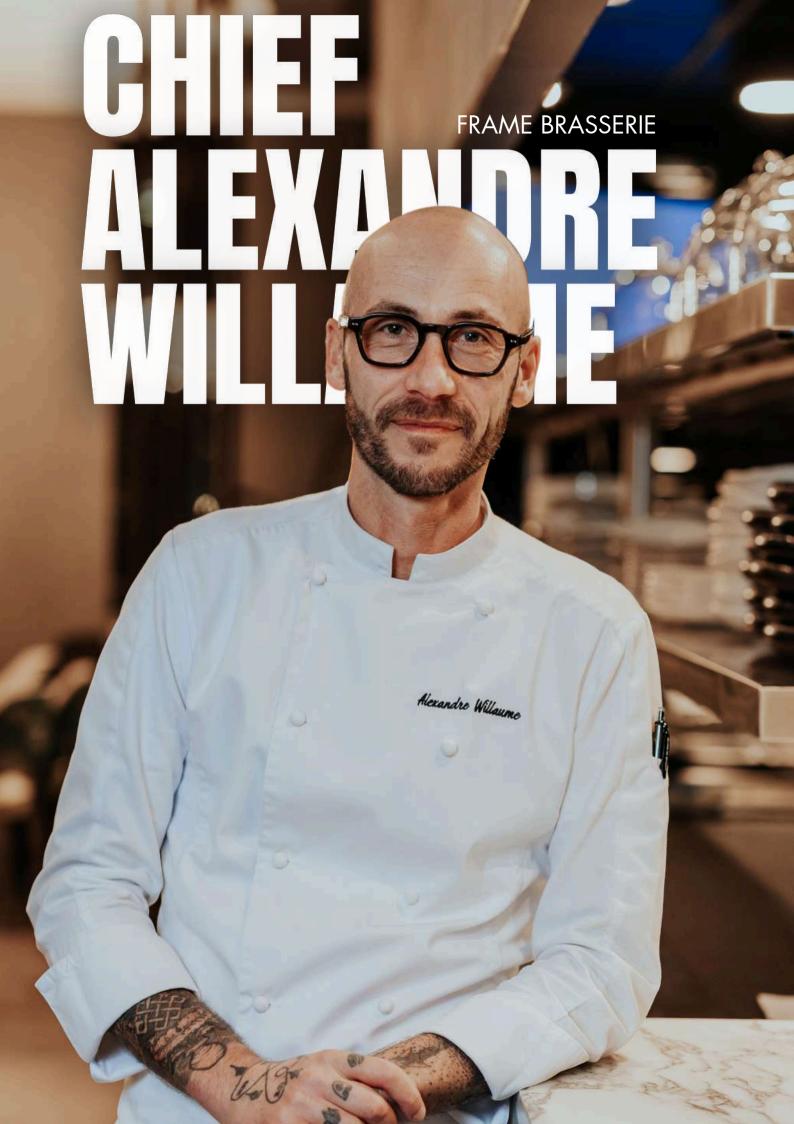
FRAME LOUNGE

12 PM - 12 AM

As soon as the warm weather arrives, experience quintessential Paris with a glass of wine on the terrace overlooking the illuminated Eiffel Tower. Meet the young, creative team behind the bar and sample their inventive cocktails, which feature bold, iconic ingredients.

On Friday and Saturday evenings, an invited DJ will play at unforgettable parties.





ALEXANDRE S VVILLAUME

My cooking has changed, become more plantbased, more conscious and much more committed.

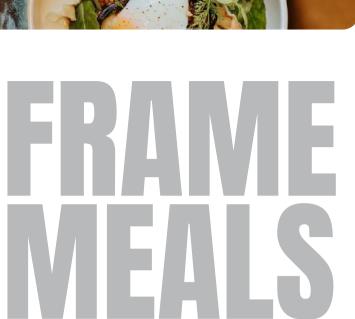


Alexandre Willaume began his culinary career at the age of 20 in Troyes, at the restaurant Le Chanoine Gourmand.

Following this, he joined Didier Oudill at the Cafe de Paris in Biarritz, where he was quickly promoted to Chef de Partie. He then refined his skills in prestigious establishments such as Le Guanahani in Saint-Barthélemy, La Résidence de la Pinède and Château de la Messardière in Saint-Tropez, and in London, where he held the position of Sous-Chef to the French Ambassador.

His talent has also led him to perform at prestigious venues such as the French National Assembly, the Plaza Athénée and the Bristol. Building on this experience, he was appointed Assistant Chef at the Hôtel du Louvre, followed by Executive Chef at Pullman Roissy. In 2021, he assumed the role of Executive Chef at the Grand Hôtel Thalasso & Spa in Saint-Jean-de-Luz, where he was awarded the title of Maître Restaurateur, following a year in the same position at the Sofitel Scribe.

Chef Alexandre Willaume has been a vegetarian for several years and his cuisine is mainly based on marine and plant products, although he still works with certain meats, always with the utmost respect for the animal. His culinary approach, which celebrates local and seasonal produce, aims to offer a subtle dining experience that respects the terroir.

















TEA TIME

3 PM - 5:30 PM

In this magical setting, where the City of Light reveals all its majesty, Le 10ème Ciel is the setting for a timeless experience: Tea Time, offering an assortment of sweet and savoury dishes accompanied by champagne.

A rendez - vous where haute cuisine meets the soul of Paris, for a unique sensory immersion, lulled by the timeless beauty of the Eiffel Tower.







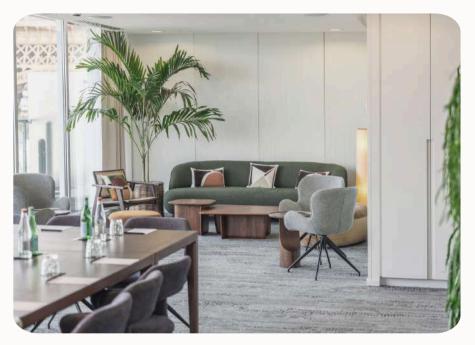


ROOFTOP BAR

6 PM - 1 AM

And when its lights twinkle, revealing a chic and festive atmosphere as soon as night falls, the magic begins. From dusk onwards, the lights twinkle, revealing a chic, festive atmosphere and turning this destination into a dance floor and rooftop bar where Parisian elegance meets the effervescence of a starry night. There is an exclusive programme and an electric atmosphere.









OUR SPACES

Our 4-star hotel has daylight event rooms and a rooftop overlooking the Eiffel Tower, offering you one of the most iconic views in the world.

Our 2,200m² and 24 meeting rooms in Paris and our Meetings & Events team will make all your projects a success. Each of our event rooms is modular and flexible, and our teams are ready to listen and adapt to your every need, from seminars to product launches, fashion shows, gala evenings and immersive dinners...





